





XGate Installation Guide

This installation guide contains instructions for downloading and installing XGate on various operating systems.

For in-depth information on the configuration, features and use of XGate, please refer to XGate Help files.

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After successful installation of XGate, please refer to the Help File within the XGate software for information on its use and how to configure XGate for a satellite connection.

If you need help with your installation, please email your request to: <u>support@globalmarinenet.com</u>

Include details about what steps you have taken during the installation and the type of equipment (satellite and computer) you are using.

Install XGate Software For Windows OS

- 1. XGate is compatible with Windows XP and newer. These images are using Windows XP. Images vary, depending on your Windows version.
- 2. You can download the file from our website: http://www.globalmarinenet.com/downloads.php#XGate

pening xgsetup.exe 🛛 🔀
You have chosen to open
xgsetup.exe which is a: Binary File from: http://www.globalmarinenet.com
Would you like to save this file?
Save File Cancel

- 3. Select <Save File> to save the installer file to your computer.
- 4. Browse to where you saved the downloaded installer file (xgsetup.exe or xgmlsetup.exe). Double-click on the file; the software is self-extracting.



5. Select <OK> to continue.

Open Fi	le - Security Warning 🛛 🔀			
The publisher could not be verified. Are you sure you want to run this software?				
	Name: xgsetup.exe			
	Publisher: Unknown Publisher			
	Type: Application			
	From: C:\Documents and Settings\dbrickhouse\My Docum			
	Run Cancel			
🗹 Alwa	ays ask before opening this file			
i	This file does not have a valid digital signature that verifies its publisher. You should only run software from publishers you trust. <u>How can I decide what software to run?</u>			

6. Select <Run> to install.

🗑 Wireless Gateway ver 3	. 85 Setup
	Welcome to the Wireless Gateway ver 3.85 Setup Wizard This wizard will guide you through the installation of Wireless Gateway ver 3.85. It is recommended that you close all other applications before starting Setup. This will make it possible to update relevant system files without having to reboot your computer. Click Next to continue.
	Next > Cancel

7. Select <Next> to continue.

🛞 Wireless Gateway	ver 3.85 Setup		
6	License Agreement Please review the license terms before installing Wireless Gateway ver 3.85.		
Press Page Down to se	ee the rest of the agreement.		
GMN License A	greement	^	
END-USER LICE GATEWAY(XGATE CONDITIONS OF CONTINUING WI NETOWORKS, LL ("EULA") is a individual or	INSE AGREEMENT FOR EXTRAORDINARY WIRELESS). IMPORTANT PLEASE READ THE TERMS AND THIS LICENSE AGREEMENT CAREFULLY BEFORE TH THIS PROGRAM INSTALL: GLOBAL MARINE (GMN) End-User License Agreement (GMN) End-User License Agreement (a legal agreement between you (either an (a single entity) and GMN for the GMN	>	
If you accept the terms of the agreement, click I Agree to continue. You must accept the agreement to install Wireless Gateway ver 3.85.			
Nullsoft Install System v2	< Back I Agree Can	cel	

8. Read the License Agreement, select <I Agree> to continue.

🗊 Wireless Gateway ver 3.85 Setup			
Ch Ch	oose Components hoose which features of Wireless Gateway ver 3.85 you want i install.		
Check the components you war install. Click Next to continue.	nt to install and uncheck the components you don't want to		
Select components to install:	 eXtraordinary Wireless Gateway (XGate) XBilling iScribe Word Speller WINPT PGP Encryption for iScribe Satellite Monitor 		
Space required: 44.7MB	Position Position your mouse over a component to see its description.		
Nullsoft Install System v2.45			
	< Back Next > Cancel		

9. Unlesss you have been instructed to do so, DO NOT CHANGE the selections you see here:

- eXtraordinary Wireless Gateway (XGate) is the email and web software program.
- iScribe is the email client used to create and read email.
- Word Speller is the built-in spell checker.
- WINPT PGP is an optional encryption program.
- XBilling is the optional billing module for XGate Pro users with subaccounts.
- Satellite Monitor is available to Globalstar customers with serial connections only.

🗑 Wireless Gateway	ver 3.85 Setup
6	Choose Install Location Choose the folder in which to install Wireless Gateway ver 3.85.
Setup will install Wirele folder, click Browse and	ss Gateway ver 3.85 in the following folder. To install in a different I select another folder. Click Next to continue.
Destination Folder	lobal Marine Networks\XGate Browse
Space required: 44.7M Space available: 111.6	B MB
Nullsoft Install System v2.	45

Select <Next> to continue.

10. This display shows where the XGate software will be installed on your computer. We recommend you accept this default location. Select <Next> to continue.

😽 Wireless Gateway v	rer 3.85 Setup
	Choose Install Location Choose the folder in which to install Wireless Gateway ver 3.85.
Setup will install configur a different folder, click B	ation files, settings, and store mail in the following folder. To install in rowse and select another folder. Click Next to continue.
Spool Folder	iettings\dbrickhouse\My Documents\XGate Browse
Space required: 44.7MB Space available: 111.4M	B
nalisor canstali system vz.+	< Back Install Cancel

11. This display shows the location where email will be stored. We recommend that you accept the default location. Select <Install> to continue.



12. This is the spell check program that is bundled with XGate. Select <Next> to continue.

🗇 Aspell 0.50-3 Setup	
License Agreement Please review the license terms before installing Aspell 0.50-3.	
Press Page Down to see the rest of the agreement.	
GNU LESSER GENERAL PUBLIC LICENSE Version 2.1, February 1999	
Copyright (C) 1991, 1999 Free Software Foundation, Inc. 59 Temple Place, Suite 330, Boston, MA 02111-1307 USA Everyone is permitted to copy and distribute verbatim copies of this license document, but changing it is not allowed.	
[This is the first released version of the Lesser GPL. It also counts as the successor of the GNU Library Public License, version 2, hence the version number 2.1.]	~
If you accept the terms of the agreement, click I Agree to continue. You must acc agreement to install Aspell 0.50-3.	ept the
Nullsoft Install System v2.0	
< Back I Agree	Cancel

13. Read the License Agreement and select <I Agree> to continue.

🗇 Aspell 0.50-3 Setup	
Choose Install Location Choose the folder in which to install Aspell 0.50-3.	(aas
Setup will install Aspell 0.50-3 in the following folder. To install in a different folder, cl Browse and select another folder. Click Install to start the installation.	ck
Destination Folder C:\Program Files\Aspell Browse.	
Space required: 7.1MB Space available: 87.7MB Nullsoft Install System v2.0	
< Back Install	Cancel

14. This display shows the location of the spell check software. We recommend that you accept the default location. Select <Install> to continue.



15. Select <Finish> to continue.

🛞 Wireless Gateway ver 3	.85 Setup
	Completing the Wireless Gateway ver 3.85 Setup Wizard Your computer must be restarted in order to complete the installation of Wireless Gateway ver 3.85. Do you want to reboot now? Reboot now I want to manually reboot later
	< Back Finish Cancel

16. Select <Reboot Now> then <Finish> to complete the installation.

17. After reboot, three new icons are displayed on the desktop.



- 18. Double-click on the Red X to open XGate.
- 19. The software must be registered before sending/receiving email. See the XGate Help File > Register for Service for details.

XGate Installation Guide

Install XGate Software For Mac OS X



- 1. XGate is compatible with Macintosh OSX 10.6 and newer.
- 2. You can download the file from our website: http://www.globalmarinenet.com/downloads.php#XGate

00	Opening maxgate.dmg	
You have chose	n to open:	
📄 maxgate.dmg)	
which is: Doc	ument (200 MB)	
from: http://	www.globalmarinenet.com	
What should Fi	refox do with this file?	
Open with	DisklmageMounter (default)	÷
 Save File 		
🗌 Do this aut	comatically for files like this from now o	n.
	Cancel	ОК

- 3. Select <Save File> to save the installer file to your compter.
- 4. Using Finder, go to where you saved the downloaded installer file, typically it will be in the Downloads folder. Double-click on the file name 'maxgate.dmg'. This will open the MaXGate window.

00	_ I	MaxGate		
×	6 items			
xgate.app		Applications		
	TXT	Documentation	Resources Table	
Installation Notes.rtr	License.txt		Resources	
To install XGate DRAG THE RED X into the Applications folder.				
(c) Global Marine Networks. Ilc	σλί	aorumary	Grian	
MaxGate				

- 5. In the MaxGate window, click and drag the Red X (xgate.app) onto the Applications Folder icon and release. Wait a few moments while the files are copied. You will know it is done when the Applications Folder icon that is in your dock bounces. Close the MaxGate window.
- 6. Click on the Applications Folder icon in your dock (the one that bounced) to open it. Find the Red X (xgate.app) and click on it. You will see a red X appear in your dock and it will be bouncing.

	"xgate.app" is an application downloaded from the Internet. Are you sure you want to open it?	
	Firefox.app downloaded this file today at 5:12 PM.	
?	Cancel Open	

7. Select <Open> to continue.



- 8. The bouncing Red X will change into a mailbox. Your installation is complete.
- 9. The software must be registered before sending/receiving email. See the XGate Help File > Register for Service for details.



Install XGate Software For Linux OS

- 1. XGate is compatible with Ubuntu 10.04 LTS32 Big and will run on most Debian based Linux kernels.
- 2. You can download the file from our website: <u>http://www.globalmarinenet.com/downloads.php#XGate</u>

00	Opening xgate_i386.deb
You have ch	osen to open:
xgate_i38	6.deb
which is:	Binary File (104 MB)
from: http	o://www.globalmarinenet.com
Would you li	ke to save this file?
	Cancel Save File

- 3. Select <Save File> to save the installer file to your computer.
- 4. Browse to where you saved the downloaded installer file (xgate_i386.deb). Double-click on the file; the software is self-extracting.

In most circumstances that is all you need to do...just follow the prompts and accepts the defaults.

If XGate does NOT install properly, do the following:

- a. Open Terminal
- b. Use the cd command and navigate to: /usr/share/xgate

- c. Type ./wxxgate <Enter>
- d. This shows you the missing libraries. Install those missing libraries and XGate will work.

Keep in mind, if you are running 64-bit Linux, you will need to install all the 32bit libraries that XGate requires. It will not be able to use the 64-bit libraries on your system.

NOTE: If you see you are running a library and it says it is still missing when you run ./wxxgate command. They are most likely 64-bit libraries in which you will need the install the 32-bit versions of the same libraries; or, it is a library where the version numbering has changed. In that case, you can just make a symbolic link from the old version number to the library you have installed.

5. The software must be registered before sending/receiving email. See the XGate Help File > Register for Service for details

Install XGate Software For Apple iOS



1. On the iOS device, go to the Apple App store and search on XGate.

2. Select <INSTALL> to download the XGate app to your device.

3. We recommend that you register the service prior to launching the application.

Note: If you are planning on using a satellite phone connection for XGate satellite email on your iOS device, you must also have a RedPort Optimizer.

If you are a new XGate user, an Activation Code is required to use XGate satellite email service on your iOS device. If you do not have an Activation Code, it can be purchased in our online store:

http://www.globalmarinenet.com/catalog/email-data-services-c-22.html

All New users must Register to receive your 'username' and 'password'.

Select one of the following registration methods to begin using XGate on your iOS device:

New Account Using Activation Code

Enter User ID and Password (if you already have an XGate username)

New Account Using Activation Code:

Use this if you purchased an XGate Voucher and received an Activation Code.

a. Go to the XGate Product Registration page on our website: http://www.globalmarinenet.com/xgate_registration_voucher.php

XGate Product Registration

Please note - By submitting this form, you are agreeing to the following service agreement

Required fields are in RED.	
Activation Code	
Full Name	
Contact Email	
Preferred User Id	
Alternate User Id	
(in case your preferred choice is taken)	
Account Password	
Reset Form	Accept Terms and Submit View Terms
	By submitting this form you acknowledge that you have read, understand, and agree to the GMN service agreement terms. Thank you.

- b. Complete the Product Registration Form. It is important to use a valid Contact Email address when registering. Preferred User Id and Alternate User Id must be between 3 and 16 characters. Acceptable characters include lowercase English alphabet, numbers, period (.), hyphen (-), and underscore (_).
- c. Click on <View Terms> to read the Terms.
- d. Select < Accept Terms and Submit>
- e. Wait for confirmation that the registration is complete. Make note of the username and the password assigned to the account. NOTE: if the Preferred User Id is not available, the Alternate User Id will be assigned. <Finish>
- f. Open the XGate app on the iOS device and enter the registration information in the Settings page <Save>

Enter User ID and Password:

Use this if you have already been assigned an XGate User Id and Password.

Open the XGate app on the iOS device and enter the registration information in the Settings page <Save>

Install XGate Software For Android

1. On the Android device, go to the Google PlayStore and search on XGate.

2. Select <INSTALL> to download the XGate app to your device.

3. We recommend that you register the service prior to launching the application.

Note: If you are planning on using a satellite phone connection for XGate satellite email on your Android device, you must also have a RedPort Optimizer.

If you are a new XGate user, an Activation Code is required to use XGate satellite email service on your Android device. If you do not have an Activation Code, it can be purchased in our online store:

http://www.globalmarinenet.com/catalog/email-data-services-c-22.html

All New users must Register to receive your 'username' and 'password'.

Select one of the following registration methods to begin using XGate on your Android device:

New Account Using Activation Code

Enter User ID and Password (if you already have an XGate username)

New Account Using Activation Code:

Use this if you purchased an XGate Voucher and received an Activation Code.

a. Go to the XGate Product Registration page on our website: http://www.globalmarinenet.com/xgate_registration_voucher.php

XGate Product Registration

Please note - By submitting this form, you are agreeing to the following service agreement

Required fields are in RED.	
Activation Code	
Full Name	
Contact Email	
Preferred User Id	
Alternate User Id	
(in case your preferred choice is taken)	
Account Password	
Reset Form	Accept Terms and Submit View Terms
	By submitting this form you acknowledge that you have read, understand, and agree to the GMN service agreement terms. Thank you.

- b. Complete the Product Registration Form. It is important to use a valid Contact Email address when registering. Preferred User Id and Alternate User Id must be between 3 and 16 characters. Acceptable characters include lowercase English alphabet, numbers, period (.), hyphen (-), and underscore (_).
- c. Click on <View Terms> to read the Terms.
- d. Select < Accept Terms and Submit>
- e. Wait for confirmation that the registration is complete. Make note of the username and the password assigned to the account. NOTE: if the Preferred User Id is not available, the Alternate User Id will be assigned. <Finish>
- f. Open the XGate app on the Android device and enter the registration information in the Settings page <Save>

Enter User ID and Password:

Use this if you have already been assigned an XGate User Id and Password.

Open the XGate app on the Android device and enter the registration information in the Settings page <Save>